

27 March 2020



Landlords update relating to COVID-19

Chubb statement:

We understand this may be a distressing and challenging time for individuals, but Chubb is available to assist and making every effort to ensure the high level of service is maintained.

Chubb is operating as normal for our customers and Chubb's claims service continues without change.

There are **no changes in the way you submit a claim** whether by email or through your broker. Chubb are ready to assist with any new claims which can be sent to aus.propertyclaims@chubb.com or through your broker.

Cover remains as per the current PDS and each claim is reviewed in line with policy terms, conditions and exclusions.

In case of a claim please submit the claim for review, providing all supporting documentation as per our normal claim process.

We trust this assists, if you require further clarification or have other questions, please contact us or your broker.